



COVID -19 (CORONAVIRUS) Update

Read below for the best options to provide the care you need.

Southern Oregon Orthopedics is committed to the health and safety of our patients and we are closely monitoring the outbreak of novel coronavirus (COVID-19). As the situation and recommended precautions are rapidly evolving, we have implemented these safety precautions to protect our patients, providers, and staff, and to help prevent the spread of COVID-19.

Clinic Screening

CDC recommends screening for COVID-19 symptoms such as fever, cough, or potential exposure to a COVID positive patient prior before entering the building. If you are experiencing these symptoms you should:

- Call your primary care physician's office, or
- Call ASANTE COVID-19 hotline at (541) 789-2813

Routine Appointments

- To maintain social distancing, you may be called in advance to determine if your appointment can be performed over the phone (telemedicine) or by video chat.
- Post op appointments, suture removals, X-ray appointments may be scheduled after screening.
- All patients entering our clinics are required to stop at our screening desk for a temperature check and answer the screening questions.
- We have placed sneeze guards at our reception desks to limit airborne contact between staff and patients.
- You may only bring one other person in the clinic such as a caregiver, advocate, or adult accompanying a minor.
- You may be asked to wait in the car until your appointment to keep the lobby clear, in accordance with social distancing.
- Our clinical staff will be wearing a face mask during direct patient care. It is encouraged that you wear a face mask to your appointment.

Scheduled Surgeries

The prior recommendation that all elective procedures be postponed has been removed. We can schedule elective cases as long as the hospitals and surgery center can safely accommodate.

Urgent Appointments

During this pandemic we will be offering expanded services to help keep patients out of the ER. We may see simple fractures, dislocations, lacerations, and other urgent orthopedic injuries during clinic hours of 9 am to 5 pm in our Walk-In Clinic.

Cleaning

We continue to follow strict levels of sanitization, with deep exam room cleaning after every patient visit, as well as cleaning by our external company after hours.

Thank you for your consideration during this very difficult period.