



## **DISCRIMINATION IS AGAINST THE LAW**

Southern Oregon Orthopedics (SOOI) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Southern Oregon Orthopedics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

SOOI provides free aids and services to people with disabilities to communicate effectively with us, such as

- Qualified sign language interpreters
- Written information in other formats when requested (large print, audio, accessible electronic formats, other formats)

We also provide free language services to people whose primary language is not English, such as information written in other languages.

If you need these services, contact SOOI Compliance Officer ahead of time at (541) 779-6250.

If you believe that Southern Oregon Orthopedics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- SOOI's Compliance Officer: Sherri Battles, Director of Clinical Services, 2780 E. Barnett Rd, suite 200, Medford Oregon, 97504, (541) 779-6250, (800) 866-9887, Fax (541) 772-2531, or [sherrib@oregonortho.com](mailto:sherrib@oregonortho.com).

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Southern Oregon Orthopedics compliance officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-541-779-6250 (TTY: 1-800-866-9887).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-541-779-6250 (TTY: 1-800-866-9887).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-541-779-6250 (TTY: 1-800-866-9887)。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-541-779-6250 (TTY: 1-800-866-9887) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-541-779-6250 (TTY: 1-800-866-9887).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-541-779-6250 (телетайп: 1-800-866-9887).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-541-779-6250 (ATS : 1-800-866-9887).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-541-779-6250 (TTY: 1-800-866-9887).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-541-779-6250 (TTY: 1-800-866-9887) पर कॉल करें।

MEI AUCHEA: Ika iei foosun fonuomw: Foosun Chuuk, iwe en mei tongeni omw kopwe angei aninisin chiakku, ese kamo. Kori 1-541-779-6250 (TTY: 1-800-866-9887).

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-541-779-6250 (телетайп: 1-800-866-9887).

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-541-779-6250 (TTY: 1-800-866-9887).

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-541-779-6250 (TTY: 1-800-866-9887) まで、お電話にてご連絡ください。

PERHATIAN: Jika Anda berbicara dalam Bahasa Indonesia, layanan bantuan bahasa akan tersedia secara gratis. Hubungi 1-541-779-6250 (TTY: 1-800-866-9887).

D77 baa ak0 n7n7zin: D77 saad bee y1n7[ti'go **Diné Bizaad**, saad bee 1kl'1n7da'1wo'd66', t'11 jiik'eh, 47 n1 h0l=, koj8' h0d77lnih 1-541-779-6250 (TTY: 1-800-866-9887.)